Michael Reyes

Sr. Product Designer

Education.

UX / UI Bootcamp

DESIGNLABS, 2019 - 2020

UX / UI MISSION COLLEGE, 2016

Media & Business

UC RIVERSIDE, 2009 - 2014

Skills.

Design

Branding • Low to high fidelity designs • Visual presentations User flows • Wireframes & mock ups Style guides • Print design • Photo editing and manipulation Photography • Direct mail Iconography • Landing pages Responsive design • Typography

Prototyping

Rapid prototyping • Persona creation Wireframing • User research • Usability testing • Affinity mapping • A/B testing

Collaboration

Self-starter • Detail-oriented • Flexible Communicative • Team player

Tools.

Adobe XD	InDesign
Figma	Sprout Social
Illustrator	Powerpoint
Sketch	Squarespace
Unbounce	Wix
Photoshop	Asana
Google Suite	Microsoft Suite
Premier Pro	Premier Pro

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Work experience.

Sr. Product Designer

SERVICENOW, 2021- PRESENT

- · Cross-collaboration with multiple business units to ensure alignment across the different design languages and leaders
- $\cdot\,$ Serve as a mentor for other junior designers
- · Contributes ideas for structuring collaborative projects or ongoing team efforts to maximize productivity and success
- · Creates designs for entire end-to-end workflows and effectively articulates context, framework, principles, and design rationale

Visual Designer

iD TECH, 2018 - PRESENT

Graphic Designer | 2016 - 2018

- Marketing Coordinator | 2015 2016
- Design, update, and iterate on key converting web pages, web assets, and custom landing pages used to improve conversion rates.
- Led iD Tech's major rebrand from a physical to online product. This resulted in a revenue increase of \$8.5 MM in 3 months. During this time, I communicated out the rebrand to the company and created marketing collateral in the form of ads, banners, emails, and printed materials.
- Led our largest annual print project for the past six years, which included managing, creating, and implementing lab decor designs worldwide. I worked with an annual budget of over \$200,000, creating more than 100 different types of print pieces using 5 sub-brands. These forward-facing print touchpoints interfaced with over 100,000 people each summer.
- Work with the marketing team to create concepts for paid and organic social media ads, email campaigns, and direct mail campaigns.
- Main iD Tech photographer, traveling domestically and internationally, collecting key marketing photos used for various forms of collateral targeting specific audiences.

Freelance Work

SAN DIEGO STATE UNIVERSITY / 10 BLOCK DIGITAL MEDIA / CYPRESS

· Created graphics and gifs for marketing based on pre-existing branding and ensured consistent communication amongst clients